



Access Statement

Introduction

The Stanwell is Heathrow's original boutique Hotel, easily accessible off J14 of the M25, M4 and M3 motorways and less than 3 miles from Heathrow's Terminal 5. The hotel, which first opened in 1951, was the original airport hotel at Heathrow and has traded as a hotel ever since. Previously known as The Stanwell Hall Hotel; The Stanwell recently underwent a multi-million pound refurbishment and reopened in April 2010. The "new" Stanwell combines all the period elegance, charm and character of a grand residence, whilst offering a dynamic and contemporary choice of 52 individually designed bedrooms, bar, restaurant, meeting and event space.

Pre-Arrival

The Stanwell is located at 171 Town Lane, Stanwell, Middlesex TW19 7PW which is 2.7 miles south of Heathrow's T5; 2.5 miles east of the M25 (J14); 2 miles north of the A30 (Ashford Hospital junction) and 15 miles east of central London. There is free parking for up to 45 cars including disabled spaces directly outside the hotel reception and an overflow car park just off the high street. We offer disabled access throughout, including a lift to all floors and bedrooms in the main building.

On Arrival

Reception is manned 24 hours a day. Check in time is 14:00 hrs; if you wish access to your room prior to this time, please reserve your room for the night before. Check out time is 11:00 hrs. There are two entrances; the one marked Reception is the hotel entrance for check in. The one marked Zamora's Bar & Restaurant leads to the Atrium Lounge Bar, through the porch and onto the restaurant.

Restaurant, Bar and Function Rooms

To the right of the hallway, are the Lord and Lady Knyvett function rooms. Through the Atrium Lounge Bar, is Zamora's Restaurant with a sun terrace over-looking the rear garden. There are public toilets, disabled toilets and baby changing facilities. These facilities are all on the ground floor; Zamora's Restaurant has a tiled floor and the Atrium has wooden flooring.

Public Areas

There is one lift. In addition, there are stairs to all areas of the hotel; the main Victorian house, the Garden wing and the Stables. We have 3 Floors in the Victorian House and the Garden Wing and 2 floors in the Stables. The lobby is tiled; the corridors and stairs are carpeted.

Bedrooms We have 3 Disabled Rooms located on the first and second floors in the Garden Wing. All bedrooms are en suite some with bath and shower, some with shower only. All have flat screen TV's & remote controls, free wifi, hospitality trays, ironing facilities, lap top size safes, room service, hypo allergenic pillows and duvets are available on request and we have dedicated pet friendly rooms in the Stable Block.

Grounds and Gardens

The Stanwell sits in its own grounds of just under one acre. The car park is to the front and side of the hotel and the rest is landscaped garden and sun terrace with tables, chairs and umbrellas, all fenced off for privacy and security.

Additional Information

We operate a no-smoking policy throughout the hotel

Full mobile network available from all areas

Free wifi access throughout the hotel

Background music available in Zamora's restaurant, bar and Knyvett function rooms only

Local Mini Cab service available upon request

Village shops & pubs are within walking distance

Contact details

General Manager: Kate Green

Address: 171 Town Lane, Stanwell, Middlesex TW19 7PW

Telephone: 01784 252292

Fax: 01784 252250

Email: reception@thestanwell.com

Website: www.thestanwell.com

Hours of operation: 24 Hours, 365 days a year

Last updated: November 2010

